

EasyTerra voucher number

EU20926354-1

RENTALPLUS reservation number

RES 12091


**EasyTerra**  
Car rental

Belgique +49 8922061480  
 Danmark +49 8954195558015  
 Deutschland +49 8941207256  
 España +49 89541955605  
 France +49 89541955580  
 Ireland +49 8941207311  
 Italia +49 89541955584  
 Nederlands +49 89541955600  
 Norge +49 8941207636  
 Österreich +49 8920708848  
 Polska +49 89541955602  
 Portugal +351 308805484  
 Schweiz +49 8922061425  
 Suomi +49 54195558012  
 Sverige +49 89541955606

D Basic Rental with  
 Insurances, CDW, THP  
 Fiat 500X or similar  
 Compact Special  
 Manual  
 With A/C

Rental Period  
 6 days incl. sales tax  
 Rate Code:  
 AUTOEUROPE\_GS  
 Business Account:  
 Flight Info: FR 3461

Currency	EUR
Base Rate	120.89
Less Discount Of	29.48
<b>Adjusted Total</b>	<b>91.41</b>
Required Payment	91.41
Paid As Of 04-Mar-2024	91.41

Excluding local fees listed below

54890080084

EASYTERRA.NL  
 NEW RES = NEW ADDRESS  
 NL

**Driver Information**

FLORIS DOUMA  
 Passengers: 1

**Pick-up information**

Rental Company: IT  
 RENTALPLUS BGY  
 07-May-24  
 13:00  
 BERGAMO AIRPORT  
 VIA AEROPORTO 13  
 RENT A CAR AREA IN ARRIVALS  
 Tel: 39 035 0267 033  
 Fax:  
 OPEN Mondays-Sundays 08:00-22:00

**Drop-off information**

Rental Company: IT  
 RENTALPLUS BGY  
 13-May-24  
 10:00  
 BERGAMO AIRPORT  
 VIA AEROPORTO 13  
 RENT A CAR AREA IN ARRIVALS  
 Tel: 39 035 0267 033  
 Fax:  
 OPEN Mondays-Sundays 08:00-22:00

Comments:::

**Your rental includes:**

- \* Appropriate local sales taxes at the appropriate rate(s) in force.
- \* Liability Insurance for injuries or damages to persons or things outside the vehicle.
- \* Snow chains for rentals commencing Nov. 15 - Apr. 15.
- \* First additional driver included for rentals booked between 25/04/2024-07/05/2024 and commencing between 25/04/2024-31/12-2024.
- \* Rental includes Collision Damage coverage. Rental limits potential vehicle damage to an excess of approximately EUR 1,000.00.

**Your rental excludes:**

- \* Gasoline or Diesel. Client is advised to return the vehicle with a full fuel tank and to retain copies of gas receipts.
- \* Insurance coverage for personal injuries to driver or passengers. Optional coverage may be offered locally for an additional fee.
- \* Local toll, highway fees, or travel stickers required by local authorities.
- \* In the event of damage and or loss of the vehicle an administration fee of EUR 61 will be charged in addition to any excess that may apply.
- \* Traffic Administration fee of EUR 35 in the event of traffic fines (in addition to the fine).

**Your rental includes:**

- \* Rental includes Theft Protection for the vehicle. Rental limits potential vehicle loss to an excess of approximately EUR 1,900.00.
- \* Credit Card Block: EUR 500.00 will be blocked on the client's credit card at time of pick up.
- \* Unlimited Kilometers.

**Your rental excludes:****Additional fees to be paid locally, if required:**

- \* Additional Driver Fee: EUR 10.98, per day (maximum EUR 164.70), VAT included, paid locally , first additional driver Included for rentals booked between Apr 25, 2024 - May 07, 2024 with a pick up between Apr 25, 2024 - Dec 31, 2024 .
- \* Young Driver surcharge: Drivers age 19 -24 are required to pay EUR 13.42, per day (maximum EUR 201.30), VAT included, paid locally.
- \* Winterization Fee: Included for rentals commencing Nov 15 - Apr 15 , includes snow chains.
- \* Booster Seats: EUR 10.98, per day (maximum EUR 43.92), VAT included, paid locally .
- \* Child Seats: EUR 10.98, per day (maximum EUR 43.92), VAT included, paid locally.

**This is an important notice to make your car rental a smooth experience.**

In order to provide you with the most transparent information on the price of your car rental services, we have listed on your voucher what the price paid to Auto Europe includes and what it does not include. Terms and conditions vary by country, so we have listed any local fees that you might be liable to pay to the car rental company at time of vehicle collection. These are the only mandatory fees or services you are required to pay locally to the car rental company.

The actual car rental company listed on your voucher might give you the option to purchase equipment (such as GPS unit, child safety seat, ...), prepaid tank of gas or additional insurances. Unless they are listed as mandatory on your voucher, these items are optional and you may choose to purchase them or not. If you are unsure or require further information you can drop us an email or contact us during the phone opening hours listed on the website. You will find our contact details in the "Help" section of the website. Auto Europe cannot accept liability for items purchased locally.

At time of pickup, we also strongly recommend that you check that the condition of the vehicle is adequately reflected on the rental agreement and that any pre-existing damage is indicated. Should you expect to be delayed for the pickup of the vehicle, you should also contact us to ensure your vehicle can be confirmed after the scheduled timing.

It is also your responsibility to be aware of the local driving laws and local tolls or stickers required for any country you are traveling into. Again, you can contact Auto Europe for advice and assistance.

Finally, we strongly recommend that you request and review a copy of the rental agreement in English, wherever the car rental company can produce one.

We wish you safe travels and hope you enjoy your car rental.

## Terms and Conditions

Auto Europe LLC has arranged your rental with the car rental company shown on this booking confirmation.

Auto Europe LLC has acted as a booking agent in arranging the car rental between the rental company named on this booking confirmation and you. In the course of arranging this rental Auto Europe LLC has collected payment from you on behalf of the car rental company. This booking confirmation is not a rental agreement and Auto Europe does not provide car rental. When you pick up the vehicle, all the required documents must be in the name of the primary driver as stated on this booking confirmation. You must be able to provide a physical version of your credit card (PIN probably required), driver's license, passport/national ID-card and you must sign a rental agreement provided by the rental company named on this booking confirmation which will be subject to local laws. Auto Europe cannot be held responsible if you do not meet the car rental company's requirements to rent a vehicle, or if you do not have available all necessary documentation. Additional fees may apply for rental service beyond hours of operation, such fees being levied by the rental company stated on this booking confirmation and under the terms and conditions of that rental company and in local currency. As the rental agreement is between the renter and the car hire company, Auto Europe LLC as a disclosed agent cannot be held liable for damages on or outside the rental vehicle caused due to a technical malfunction. Ensuring the safety and reliability of the rental vehicle is the sole responsibility of the car hire company. All rates are guaranteed in the currency stated above. All fees for services are billed by, and under a contract with, the rental company named above. Auto Europe LLC is an agent and cannot issue a V.A.T. invoice.

Auto Europe LLC, 43 Northport Drive, Portland, ME 04103 is a Limited Liability Company registered in Delaware, No. 3726730, USA.

### \*\*ASSISTANCE OUTSIDE OFFICE HOURS\*\*

If you need assistance with your ongoing rental or picking up your car outside office hours, please call our dedicated support team on +49 89 220 61 492. The line is open Monday to Sunday, from 7:30 to 23:00 (CET), and assistance will be provided in English only. During office hours, please call +49 89 412 07 269. All car rates are guaranteed in EURO , all local fees are billed in local currency.

Auto Europe does not provide insurance. Coverage is provided by the rental company as indicated. Additional coverage may be available for purchase from the rental company.

\* Auto Europe has no cancellation fee when Auto Europe is advised 48 hours prior to the reserved rental start date. Auto Europe does not charge any amendment fee up to 48 hours prior to rental start date however should a reservation be amended the client will have to pay the rate available at the time of change. No refund is possible for cancellations less than 48 hours prior to the reserved rental start date & time and for cancellations after the planned pick up date. Auto Europe does not refund should the client show up to the counter without a valid driver's license. Auto Europe does not refund should the client present an unacceptable credit card at the counter or a credit card with not enough credit for the deposit . Auto Europe does not refund any unused days if the customer does not show up, shows up over 2 hours late without contacting Auto Europe or returns the vehicle early.

Should a client choose the Fully Flexible Cancellation when available during the reservation process then a claim can be made for any cancellation costs incurred subject to the Terms and Conditions of this Program.

\* Please note, regardless of the method of payment used to make this booking, you will be required at time of pick up by the local supplier to leave a security deposit for the vehicle. This takes the form of an amount being blocked on an international credit card in the name of the primary driver (cash deposits , Debit cards and pre-paid credit cards (eg Visa Elektron, Maestro) are NOT accepted as form of payment for deposit at time of rent). The blocked amount will be returned in full at the end of the rental provided the vehicle is returned in the same condition as rented.

\* Renter and any additional drivers must present a valid drivers license held for a minimum of 1 year (some exceptions may apply).

\* An International Drivers License is mandatory for non EU-drivers license holders and must be presented with original drivers license.

\* At time of pick up client must present their passport or European ID card (if it is written in Roman alphabet).

\* Optional items (ie: luggage rack, child seats, etc.) are on a request basis only, for an additional fee.

\* Drop off charges, if applicable, are estimates only, and may change without notice.

\* Deliveries/Collections are available on a request basis only, for an additional fee.

\* Minimum driver age 19.

\* All rentals are based on 24 hour periods with a 1 day minimum rental, a full day is charged for any portion of a day that the vehicle is used.

\* Auto Europe strongly advises client to check if car is DIESEL or UNLEADED petrol at pick up.

\* Travel is permitted into France (including Corsica), Germany, Spain, Portugal, Andorra, Vatican, Republic of San Marino, Monaco, Switzerland, Belgium, Holland, Sweden, Denmark, Norway, Finland, Lichtenstein, Great Britain, Ireland, Luxembourg, Austria, Croatia and Slovenia. Travel must be noted at time of booking.

\* When travel is permitted outside the renting country it is the responsibility of the renter to make sure their vehicle complies with the local laws of the country in which they are travelling, this includes but is not limited to safety equipment, cross border documents, toll stickers, etc.

- \* Vehicles are not permitted to travel on ferries or to any island locations without pre-approval from Auto Europe.
- \* Please note: In common with most car hire suppliers the coverage does not cover damage to windows, tyres, the roof, underside & interior of the vehicle, towing charges or damage caused negligently, wilfully or recklessly.
- \* Debit Cards: Not permitted.
- \* Credit Cards Accepted: Embossed (raised number) Visa , Mastercard , American Express , Union Pay . Non-embossed cards are not accepted.